Application Reporting Tool

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Application Reporting Tool

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Excluding Server Application Data Content

Information Included in an Application Report

Generating an Application Report

Overview

For more information regarding what data is collected as part of an Application Report archive, see **Information Included in an Application Report**.

See Also: Generating an Application Report Accessing the Application Report

Accessing the Application Reporting Tool

Start All Programs

<Vendor> <Product> Utilities.

Application Report

See Also: Generating an Application Report

Collecting Event Logs

Application Re	eport	
Collect Server Events: © Collect	togs Type: Memory Ct All O Time-Bound Collection Disable Collection	ection
Collect	19379 Andreader Total Margany, reserve to and to any contract of the second secon	ze: 40 KB
	< <u>B</u> ack Ne	xt > Close

Server Logs

- EventLogs
- OPC Diagnostic Logs
- Communication Diagnostic Logs
- Туре
- Size
- Collect All:

Note

- Time-Bound Collection:
 - Note
- Disable Collection:

LinkMaster Logs

- EventLogs
- Туре
- Size
- Collect All
- Disable Collection

Creating On-Demand Process Memory Dumps

File Name		Product Name	Process ID
server_e	ventlog.exe	KEPServerEX	2636
linkmaste	runtime.exe	KedundancyMa	2920
	dmin.exe	Linkmaster KERServerEV	5400

- File Name
- Product Name
- Process I D

Warning:

Note

Enabling Process Memory Dumps on Crash

D A	pplication Report
_	Server App Data Content
	Exclude EFM Datastore
	Exclude Historian Datastore
l L	Process Crash Dumps
	Starting with Windows Server 2008 and Windows Vista with Service Pack 1, it is possible to configure Windows so that user-mode dumps are collected and stored locally after a user-mode application crashes. Click 'Enable Crash Dumps' to enable this functionality. Configure the crash dump location using the file path edit box below. To include these dumps in the Application Report, click 'Collect Crash Dumps'.
	Enable Crash Dumps Collect Crash Dumps
	C:\Temp\CrashDumps

- Enable Crash Dumps
- Collect Crash Dumps

Note:

Excluding Server Application Data Content

Application Report
Server App Data Content Image: Content Image: Conten
Process Crash Dumps Starting with Windows Server 2008 and Windows Vista with Service Pack 1, it is possible to configure Windows so that user-mode dumps are collected and stored locally after a user-mode application crashes. Click 'Enable Crash Dumps' to enable this functionality. Configure the crash dump location using the file path edit box below. To include these dumps in the Application Report, click 'Collect Crash Dumps'.
Enable Crash Dumps C:\Temp\CrashDumps

- EFM Datastore
- Historian Datastore

Information in an Application Report

System

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See See

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General Product

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- - "Collecting Event Logs" on page 5
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Other

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- See Creating On-Demand Process Memory Dumps
- See Enabling Process Memory Dumps on Crash

Generating an Application Report

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Start All Programs
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<Vendor> <Product> Utilities.

Application Report

Collecting Event Logs

C Applica	tion Report						×
Collect Even	Server Logs ts: O Collect All	Ty Tim	pe: Memory ne-Bound Collectio	on (Size:	ollection	
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	Events:	t All	Type: Sing	le File ection		Size: 40 KB	
				< <u>B</u> a	adk 📃	Next >	Close

Next

Excluding Server Application Data

Enabling Process Memory Dumps on Crash

Application Report
Server App Data Content Image: Server App Data Content Image: Exclude EFM Datastore Image: Server App Data Content Image: Server App DataContent
Process Crash Dumps Starting with Windows Server 2008 and Windows Vista with Service Pack 1, it is possible to configure Windows so that user-mode dumps are collected and stored locally after a user-mode application crashes. Click 'Enable Crash Dumps' to enable this functionality. Configure the crash dump location using the file path edit box below. To include these dumps in the Application Report, click 'Collect Crash Dumps'.
Enable Crash Dumps C:\Temp\CrashDumps

For more information on

process memory dumping, including when a memory dump is necessary, refer to <u>Creating On Demand</u> <u>Process Memory Dumps</u>.

File Name	Product Name	Process ID
server_eventlog.exe	KEPServerEX	2636
redundancymaster_runtime.exe	RedundancyMa	2920
linkmaster_runtime.exe	Linkmaster	3408
Select All C	ear	

Next

Information Included in an Application Report Back

Next

Application Report	x

System Info:	
Operating System: Windows 7 Professional 64-bit OS Major Version: 6 OS Minor Version: 1 OS Build Number: 7601	
Platform ID: 2 Product Type: 1 Service Pack: Service Pack 1	
Suite Mask: 0x00000100 Virtualization: None Processor Architecture: 0x00000009	
Number of processors: 4 Default UI language ID: 0x00000409, English - United States (en-us)	
Network Information:	
Name: Loopback Pseudo-Interface 1	-
<	4
< <u>B</u> ack Next >	Close



Close

See Also: Accessing the Application Report

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- X
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